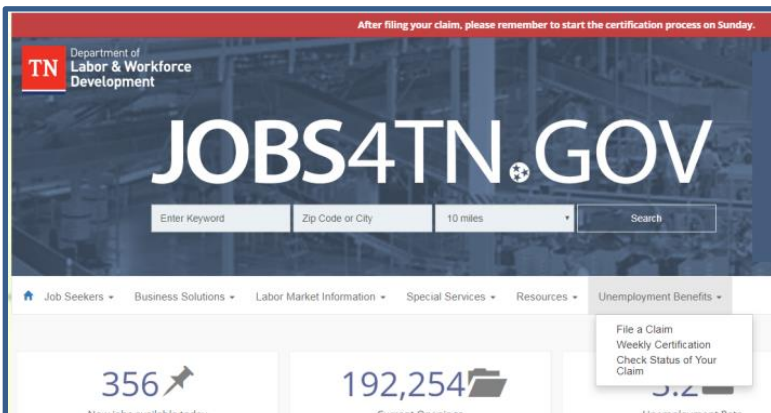


Unemployment Insurance Benefits

How to file an Unemployment Claim

1. Go to **Jobs4TN.gov**
2. Click on **"Unemployment Benefits"**
3. Select **"File a Claim"**
4. If you have an account sign in by entering your **username** and **password**
5. If you do not have an account, click **"Next"** to proceed to the next screen.
6. Follow the prompts and enter all required information



Where do I go to file an unemployment claim?

- You can file your claim anywhere and at any time during the week online.
- If you need assistance you can click on the help icon and speak to a representative.
- You can meet our field representative at the Job Center on specific scheduled days during the week.

Information Needed to Apply for Unemployment

- Social Security Number
- Driver's License or State Identification Card
- Complete mailing address
- Phone number
- Email address
- Names and addresses of all previous employers for in the last 18 months.
- Banking Information

COVID-19

If you were affected by a recent closure due to COVID-19 please answer **"Yes"** to the question below.

Are you unemployed as a direct result of COVID-19? During your claim filing process and then follow the prompts and enter all required information.

Need Claim Assistance?

If you have any questions pertaining to your claim, please contact the help line at **877-813-0950**

Website assistance <https://tdlwd.zendesk.com> (This link will allow you to create an email request ticket, to correspond with an agent regarding any inquiries that you may have.)