

CHESTER COUNTY LIBRARY
HENDERSON, TN

INTERNET SAFETY FOR SENIORS



****We are not lawyers. This is not legal advice. The below information are helpful websites, tips, and information. Again, nothing here is legal advice****



WHEN IN DOUBT, THROW IT OUT & THINK BEFORE YOU ACT

EMAILS SOMETIMES ARE WORDED IN A WAY TO MAKE YOU FEEL AS THOUGH THERE IS AN URGENT PROBLEM (FOR EXAMPLE, YOUR BANK LOGIN IS EXPIRED- RESET IT NOW OR IF WE DON'T HEAR BY TOMORROW YOUR ACCOUNT WILL BE CLOSED). THIS COULD POSSIBLY BE A SPAM RISK. SOME THINGS YOU CAN DO TO CHECK THIS ARE. . .

- CALL THE COMPANY AND ASK IF THE EMAIL YOU RECEIVED IS FROM THEM
- LOOK AT THE EMAIL ADDRESS ITSELF. SOMETIMES THE EMAIL ADDRESS WILL BE SIMILAR BUT NOT QUITE RIGHT (FOR EXAMPLE, OUR EMAIL ADDRESS IS LIBRARY@CHESTERCOUNTYLIBRARY.NET- A SPAM EMAIL COULD LIST IT AS LIBRARY@CHESTERCOLIBRARY.NET [ABBREVIATED COUNTY INSTEAD OF SPELLING IT OUT])
- GO TO THE WEBSITE AND LOOK AT THE CONTACT EMAIL INFORMATION. DOES THE EMAIL ADDRESS YOU RECEIVED AN EMAIL FROM MATCH?
- TRY TO LOGIN TO YOUR ACCOUNT. BUT **DO NOT** CLICK ON ANY WEBSITE LINKS FROM THE EMAIL. OPEN A NEW TAB AND GO TO THE COMPANY WEBSITE AND TRY TO LOGIN FROM THERE.

SOMETIMES SPAMMERS WILL TAKE OVER A FRIEND OR FAMILY MEMBERS EMAIL ADDRESS AND SEND YOU MESSAGES POSING AS THEM. IF SOMETHING DOES NOT SEEM RIGHT, DO NOT REPLY!

OTHER THINGS YOU CAN DO

- UTILIZE THE SPAM FILTERS ON YOUR EMAIL ACCOUNT
- IF SOMETHING IS SUSPICIOUS OR YOU FIND OUT IT IS SPAM, REPORT IT AS SPAM IN YOUR EMAIL INBOX



SENIORS AND SOCIAL MEDIA

BE CAREFUL WITH QUIZZES AND SURVEYS THAT ARE ADVERTISED. QUIZZES CAN BE USED TO OBTAIN DATA THAT SPAMMERS CAN USE TO FIGURE OUT YOUR PASSWORDS AND CAN BE SOLD TO COMPANIES (SUCH AS INSURANCE COMPANIES). QUIZZES CAN ALSO GENERATE MORE SPAM EMAILS TO YOUR EMAIL BASED ON YOUR ANSWERS.



FINANCES AND THE INTERNET

- NEVER BELIEVE THAT PEOPLE YOU DO NOT KNOW ARE GOING TO GIVE YOU MONEY.
- DO NOT BELIEVE PEOPLE THAT SAY THEY NEED FOR YOU TO SEND THEM MONEY SO THAT THEY CAN TRANSFER MONEY TO YOU. THIS IS A SCAM.
- IF YOU HAVE NOT ENTERED A CONTEST, DO NOT BELIEVE THAT YOU HAVE WON A CONTEST. SOMETIMES, SCAMMERS WILL SAY THAT YOU WON A PRIZE OR MONEY BUT THEY NEED YOUR PERSONAL AND BANK INFORMATION TO TRANSFER YOUR PRIZE AND MONEY.



Resources

- <https://www.protectseniorsonline.com/resources/cybersecurity-best-practices/>
- <https://www.atg.wa.gov/internet-safety-seniors>
- <https://www.aarp.org/home-family/personal-technology/info-2019/privacy-for-seniors.html>